

January 21, 2000

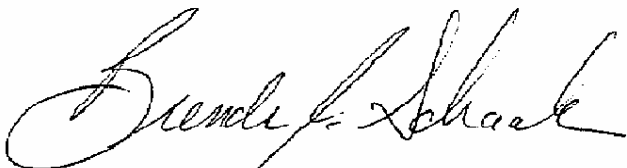
To Whom It May Concern:

I would like to submit this letter to be used as a personal reference concerning the quality of work and professionalism that I experienced when conducting business with Scott Wainwright of Clear Bra Connection.

I had just purchased a new BMW 323 series and after finding a couple of rock chips on the front of my hood after only one month of driving, I was very concerned about protecting my new investment. I had never seen a clear bra before and wasn't interested in the looks of the traditional leather type. My salesperson at Murray Motors recommended two companies for the clear bra, but had made a special remark that Scott's work was far superior to that of the other company.

I called both companies to acquire a cost quote. While Scott's quote was more expensive, there were several factors that made me choose Scott. The first factor was convenience. Scott comes to the customer. The second factor was the amount of time he took to talk to me about the product he uses and why he feels it's a superior product to others, as well as his experience and guarantee of quality and workmanship. The clincher was when he drove across town to our scheduled appointment, but then gave his honest opinion concerning the two rock chips in the front end. He advised me that it would be better to have the chips fixed before applying the clear bra. That week I had the chips fixed and called Scott for a second appointment. He came that weekend and applied the bra. I still can't get over how wonderful it looks. I was very concerned about being able to see it and how it might ruin the look of the front end. I could not be happier with Scott's work or the way the bra looks on my car. In the course of doing business with Scott, I feel very confident that if I were to have any problems at all, he would stand behind his work 100%.

If you have further questions, please feel free to call me at my office (303)858-0610.

A handwritten signature in cursive script, reading "Brenda J. Schaak". The signature is fluid and elegant, with a large initial "B" and a long, sweeping underline.

Brenda J. Schaak