

February 4, 2002

RE: Scott Wainwright
Clear Bra Connection

To Whom It May Concern:

My name is Sally Gosch. I purchased a new 2001 BMW M roadster in September of 2001. I decided to have a 3M "invisible bra" installed by a local window tint shop in Littleton. The installation was an amateur job at best. It was completely unacceptable. The film had ripples at the edges and bubbles and creases throughout the film. There were two different sized pieces of film on the front edges of the rear fenders just behind the doors. I found out later the paint was cut around the car emblems, grill, mirrors, fender pieces and hood.

The manager of the tint shop assured me that when the film cured the ripples, bubbles and creases would mostly be gone. Of course, none of them went away. I had the manager of the shop remove the film and asked for my money back, which the owner of the shop refused to do.

I then called Scott Wainwright at Clear Bra Connection. Scott gave me a fantastic professional installation on my car with the identical 3M film. I spent a considerable amount of money on my car and Scott understood I wanted a first-rate installation. He spent the time necessary to assure a flawless job which the other company could not be bothered to do or did not know how to do. Scott also told me the other installer cut my paint because he didn't use the proper cutting tools on the film and was not trained properly on installations.

After having the same 3M film installed by both Clear Bra Connection and a local competitor, and seeing the tremendous difference in quality of the two jobs, I would never allow anyone but Clear Bra Connection to install film on a car I own again. Clear Bra Connection and Scott Wainwright have my thanks and my highest recommendation. I wouldn't hesitate to tell anyone who is interested in a "clear bra" to contact Clear Bra Connection.

Sincerely,



Sally K. Gosch
Littleton, CO